Northern Ireland Life & Times Survey 2000 Main Questionnaire

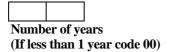
Interviewer number		
Serial Number		IL

Joint Project between Queen's University Belfast and the University of Ulster

SECTION 1: Introductory Questions

LIVEAREA

Q1 How long have you lived in the town (city, village) where you live now?



OUTOFNI

Q2 Have you ever lived outside of Northern Ireland for more than six months?

Yes	1	
No	2	Go to Q3

ASK IF LIVED OUTSIDE OF NORTHERN IRELAND

ELSEUK ROIRELND OUTBISLE

Q2a Was that elsewhere in the United Kingdom, in the Republic of Ireland or outside the British Isles?

CIRCLE ALL THAT APPLY

NOTE: IF ISLE OF MAN, CODE "ELSEWHERE IN THE UK"

	Yes	No
Elsewhere in the United Kingdom	1	2
Republic of Ireland	1	2
Outside the British Isles	1	2

PLACELIV

Q3 Would you describe the place where you live as ...

a big city,	1
the suburbs or outskirts of a big city,	2
a small city or town,	3
a country village,	4
or, a farm or home in the country?	5

NIECON1

Q4 Looking back over the last year or so, would you say that Northern Ireland's economy has ...

READ OUT

got stronger,	1
got weaker	2
or, stayed about the same?	3
(Don't know)	8

NIECON2

Q5 And looking back over the last <u>ten years</u>, would you say that Northern Ireland's economy has... **READ OUT**

got stronger,	1
got weaker	2
or, stayed about the same?	3
(Don't know)	8

HINCPAST

Q6 Looking back over the <u>last year</u> or so, would you say that your household's income has... **READ OUT**...

fallen behind prices,	1
kept up with prices,	2
or, gone up by more than prices?	3
(Don't know)	8

SPEND1 SPEND2

Q7a Here are some items of government spending. Which of them, if any, would be your highest priority for extra spending? Please read through the whole list before deciding. **SHOWCARD**

Q7b And which next?

	a Highest priority	b Next priority
Education	1	1
Defence	2	2
Health	3	3
Housing	4	4
Public transport	5	5
Roads	6	6
Police and prisons	7	7
Social security benefits	8	8
Help for industry	9	9
Overseas aid	10	10
(None of these)	11	11
(Don't know)	98	98

RSEX

Q8 INTERVIEWER CHECK

Respondent is ...

Male	1
Female	2

SECTION 2: Men's Life and Times

Now we have some questions about men and issues that affect men.

How much do you agree or disagree with the following statements?

SHOWCARD

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
MANEARN Earning money should be the priority for a man rather than bringing up children	1	2	3	4	5	8
NOTIME Most workplaces expect so much of their employees that men can't get enough time to spend with their families	1	2	3	4	5	8
LONGHOUR Many fathers choose to work such long hours that it damages family life	1	2	3	4	5	8
PATLEAVE All men should have the right to some paid paternity leave	1	2	3	4	5	8
CLINFATH Clinics for expectant mothers should also provide practical advice to fathers on caring for a baby	1	2	3	4	5	8
MENCARE Men can care for children just as well as women can	1	2	3	4	5	8
DIVSTAY After separation or divorce, the children should always stay with their mother	1	2	3	4	5	8
ADVCHILD Most workplaces these days give unfair advantages to people with children	1	2	3	4	5	8

Q2 For each of these jobs, please say whether you think it is appropriate for men only, appropriate for women only, or appropriate for both men and women.

	Appropriate for men	Appropriate for women	Appropriate for both men	Don't know
	only	only	and women	
CMINDER	1	2	3	8
Childminder	1	2	3	O
FFIGHTER	1	2	3	8
Fire fighter				
PTEACHER	1	2	3	8
Primary school teacher				
MIDWIFE	1	2	3	8
Midwife				
SOLDIER	1	2	3	8
Soldier in "front line" action				
STAYHOME	1	2	3	8
Staying at home to look after the children	1	2	3	0
CLERGY	1	2	3	8
Priest or Minister				
SECRETRY	1	2	3	8
Secretary				

WELLMAN

Q3 Some clinics and doctor's surgeries provide a special clinic just for women where they can get check-ups, advice or health information.

Do you think that it is a good idea to provide the same kind of clinics for men?

Yes	1
No	2
Don't know	8

USEWMAN

Q3a Do you think that many men would use this service?

Yes	1
No	2
Don't know	8

ASK MEN ONLY

UUSEWMAN

Q3b Do you think that you yourself would ever use this service if it was provided in your own doctor's surgery?

IF ALREADY PROVIDED AT SURGERY ASK: And would you ever use this service?

Yes	1
No	2
(Have used this service)	3
Don't know	8

Q4 How much do you agree or disagree with the following statements? **SHOWCARD**

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
CLASSRES All secondary level schools should have special classes which teach boys and girls to respect and value each other	1	2	3	4	5	8
VIOLBEH There should be widely available courses for violent men who want to do something about their own behaviour	1	2	3	4	5	8
MENSTUP These days men are always being portrayed as being stupid on TV	1	2	3	4	5	8
FEMMEN Feminism is just about putting men down	1	2	3	4	5	8
FAMLAW Family law upholds the rights of women more than men	1	2	3	4	5	8
WOMTRAD It's easier for women to take on traditional male roles than the other way round	1	2	3	4	5	8
VIOLWMEN Violence by women against men happens more than people think	1	2	3	4	5	8

HELPLINE

Thinking about telephone helplines for people who need support and advice through difficult times like relationship breakdown, unemployment and bereavement. Some people have said that there should be a help-line like this just for men and run by men. Other people say there is no need. What about you, do you think there should be a service like this?

Yes	1
No	2
(Yes, if there is also one for women)	3
(It depends)	4
Don't know	8

ASK MEN ONLY

USEHLINE

Q5a Would you yourself be <u>more likely</u> to use a helpline that was just for men, <u>less likely</u>, or would it make <u>no difference</u>?

More likely	1
It would make no difference	2
Less likely	3
(Would never use a service like this)	4
Don't know	8

COUNSMEN

Q6 And for men who need longer-term help, do you think that there is a need for special counselling services just for men?

Yes	1
No	2
(Yes, but one for women too)	3
Don't know	8

Q7 Thinking about boys and girls at school, how much do you agree or disagree with the following statements?

SHOWCARD

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
MENSJOB Schools should encourage girls to train for jobs which were traditionally men's jobs	1	2	3	4	5	8
WMENSJOB Schools should encourage boys to train for jobs which were traditionally women's jobs	1	2	3	4	5	8
BOYQUAL Boys don't think that getting qualifications is important	1	2	3	4	5	8
MENQUAL Men don't realise that they need to have qualifications to keep in work	1	2	3	4	5	8

SECTION 3: Community Relations

Now I would like to ask some questions about relations between people of different religions living in Northern Ireland.

RLRELAGO

What about relations between Protestants and Catholics? Would you say they are better than they were 5 years ago, worse, or about the same now as then?

IF 'IT DEPENDS': On the whole...

Better	1
Worse	2
About the same	3
Other (WRITE IN)	4
(Don't know)	8

RLRELFUT

Q2 And what about in 5 years time?

Do you think relations between Protestants and Catholics will be better than now, worse than now, or about the same as now?

IF 'IT DEPENDS': On the whole...

Better	1
Worse	2
About the same	3
Other (WRITE IN)	4
(Don't know)	8

RELGALWY

Q3 Do you think that religion will always make a difference to the way people feel about each other in Northern Ireland?

Yes	1
No	2
Other (WRITE IN)	3
(Don't know)	8

MXRLGNGH

Q4 If you had a choice, would you prefer to live in a neighbourhood with people of only your own religion, or in a mixed-religion neighbourhood?

PROBE IF NECESSARY: Say if you were moving ...

Own religion only	1
Mixed religion neighbourhood	2
Other (WRITE IN)	3
(Don't know)	8

MXRLGWRK

And if you were working and had to change your job, would you prefer a workplace with people of only your own religion, or a mixed religion workplace?

PROBE IF NECESSARY: Say if you did have a job?

Own religion only	1
Mixed religion workplace	2
Other (WRITE IN)	3
(Don't know)	8

OWNMXSCH

And if you were deciding where to send your children to school, would you prefer a school with children of only your own religion, or a mixed-religion school?

PROBE IF NECESSARY: Say if you did have school-age children?

Own religion only	1
Mixed religion school	2
Other (WRITE IN)	3
(Don't know)	8

RACE1

Q7 To which of these groups do you consider you belong?

SHOWCARD

White	1
Chinese	2
Irish Traveller	3
Indian	4
Pakistani	5
Bangladeshi	6
Caribbean	7
African	8
Mixed Ethnic	9
Other (please specify)	10
None of these	11
(Don't know)	98

NINATID

Q8 Which of these best describes the way you think of yourself?

SHOWCARD

British	1
Irish	2
Ulster	3
Northern Irish	4
Other (WRITE IN)	5
(Don't know)	8

Q9 Thinking about the real differences in <u>viewpoints</u> between the different cultural traditions in Northern Ireland, can you tell me how much you agree or disagree with the following statements.

SHOWCARD

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	(Don't know)
COMPLOSS	_					
Compromise and accommodation simply means	1	2	3	4	5	8
that everyone loses out						
COMPBETT						
The more people that are willing to	1	2	3	4	5	8
compromise, the better off everyone will be						
COMPNSUR						
It is possible to compromise without	1	2	3	4	5	8
surrendering basic principles						
VIEWLOST						
My fear is that my own view point will be lost	1	2	3	4	5	8
among louder voices						
VIEWSACC						
At some time in the future, the viewpoints of all	1	2	3	4	5	8
cultural traditions will be accepted by everyone	1		3	+	3	o
in Northern Ireland						

EQUALRLG

Q10 Do you think that, <u>in general</u>, Protestants and Catholics in Northern Ireland are treated equally?

Yes	1	Go to Q14
No	2	
(It depends)	3	
Other (WRITE IN)	4	Go to Q14
(Don't know)	8	G0 t0 Q14

ASK IF CODE 2 OR 3 AT Q10

WHOBETT

Who do you think is <u>usually</u> treated better - Protestants or Catholics?

IF 'IT DEPENDS' ASK 'WELL IN GENERAL...?

Protestants	1	
Catholics	2	
(It depends)	3	
Other (WRITE IN)	4	Go to Q13
(Don't know)	8	

Q12 In which of these ways do you think that (ANSWER AT Q11) are treated better? **SHOWCARD CODE ALL THAT APPLY**

		Yes	No
JOBOPPS	Job opportunities	1	2
HOUSING	Housing	1	2
EXPCULT	Expressing their own culture	1	2
TREATPOL	Treatment by the police	1	2
EDOPPS	Educational opportunities	1	2
TREATOTH	Other (WRITE IN)	1	2
TREATNON	None of these	1	2
TREATDK	(Don't know)	1	2

IMPEQUAL

Q13 And in which <u>one</u> of these areas is it most important that Protestants and Catholics <u>should</u> be treated equally?

SHOWCARD CODE ONE ONLY

Job opportunities	1
Housing	2
Expressing their own culture	3
Treatment by the police	4
Educational opportunities	5
Other (WRITE IN)	6
Should be treated equally in all these areas	7
(Don't know)	8

RELIGION

Q14 Do you regard yourself as belonging to any particular religion? If yes, which?

DO NOT PROMPT

No religion	1	1
3	1	
Refused	99	Go to Q15
Catholic	2	
Church of Ireland/Anglican/Episcopal	3	
Baptist	4	
Methodist	5	
Presbyterian	6	
Free Presbyterian	7	
Brethren	8	
United Reform Church (URC)/Congregational	9	1
Pentecostal	10	1
Church of Scotland	11	
Elim Pentecostal	12	
Reformed Presbyterian	13	

Non-subscribing Presbyterian	14
Salvation Army	15
Church of Nazarene	16
Jehovah's Witness	17
Mormon	18
Protestant - no-denomination	19
Christian - no denomination	20
Hindu	21
Jewish	22
Islam/Muslim	23
Sikh	24
Buddhist	25
Other (WRITE IN)	26
(Don't know)	98

ASK IF NOT REFUSED AT Q14

FAMRELIG

Q14a In what religion, if any, were you brought up?

PROBE IF NECESSARY: What was your family's religion? DO NOT PROMPT

No religion	1
Refused	99
Catholic	2
Church of Ireland/Anglican/Episcopal	3
Baptist	4
Methodist	5
Presbyterian	6
Free Presbyterian	7
Brethren	8
United Reform Church (URC)/Congregational	9
Pentecostal	10
Church of Scotland	11
Elim Pentecostal	12
Reformed Presbyterian	13

Non-subscribing Presbyterian	14
Salvation Army	15
Church of Nazarene	16
Jehovah's Witness	17
Mormon	18
Protestant - no-denomination	19
Christian - no denomination	20
Hindu	21
Jewish	22
Islam/Muslim	23
Sikh	24
Buddhist	25
Other (WRITE IN)	26
(Don't know)	98

Note: Q15-Q18 ask questions on the topic of Social Capital. Because of their complicated nature, these data are not included in either the SPSS data file to download, or the tables of results found on the Life and Times web-site.

Q15 I would now like to ask you about aspects of your **social life**. Could you tell me, have you done any of the following in the last year?

SHOWCARD

- a) And when you (*textfill*) is this <u>usually</u> within your own neighbourhood, outside this neighbourhood, or does it vary? **NEIGHBOURHOOD MEANS WITHIN A MILE OF HERE**
- b) And is the place where you usually go in an area that is mainly Protestant, mainly Catholic or mixed?

ASK IF DECLARED RELIGION AT Q14 AND ANSWER AT b) INDICATES THAT THE AREA IS A DIFFERENT RELIGION

c) Has this ever led to you feeling worried or anxious about being there?

ASK IF OUTSIDE OWN NEIGHBOURHOOD

- d) When you travel outside your neighbourhood to get there, do you ever go through areas that are mainly (select: *Protestant/Catholic*)?
- e) Has this ever led to you feeling worried or anxious about being in those areas?

	Yes	No	Own n'hood	Outside n'hood	It varies	Prot	Cath	Mixed	It varies
			1111000	1111000	, 41100				, 41100
	DRINK	OUT	DRINK	\boldsymbol{A}		DRINI	KB		
Go out for a drink	1	2	1	2	3	1	2	3	4
	MEALC	DUT	MEALA			MEAL	В		
Go out for a meal	1	2	1	2	3	1	2	3	4
	CINEM	A	CINEM	AA		CINE	MAB		
Go to the cinema	1	2	1	2	3	1	2	3	4
	PLAYC	ONC	PLAYA			PLAYI	3		
Go to a play or concert	1	2	1	2	3	1	2	3	4
	VISIT		VISITA			VISITI	3		
Visit a friend in their home	1	2	1	2	3	1	2	3	4
	WEEKS	HOP	SHOPA	-		SHOP	B		
Do the main weekly shop	1	2	1	2	3	1	2	3	4

	Yes	No	Yes	No	Yes	No
	DRINKC		DRINKD		DRINKE	
Go out for a drink	1	2	1	2	1	2
	MEALC		MEALD		MEALE	
Go out for a meal	1	2	1	2	1	2
	CINEMAC		CINEMAD		CINEMAE	
Go to the cinema	1	2	1	2	1	2
	PLAYC		PLAYD		PLAYE	
Go to a play or concert	1	2	1	2	1	2
	VISITC		VISITD		VISITE	
Visit a friend in their home	1	2	1	2	1	2
	SHOPC		SHOPD		SHOPE	
Do the main weekly shop	1	2	1	2	1	2

Q16 Are you involved with any **clubs or societies** like these? What are they?

SHOWCARD

PROBE: Any others?

a) When you go to (*textfill*) activities or meetings, are they <u>usually</u> within your own neighbourhood, outside this neighbourhood, or does it vary? (Own neighbourhood/Outside neighbourhood/It varies)

NEIGHBOURHOOD MEANS WITHIN A MILE OF HERE

b) And is the place where you usually go in an area that is mainly Protestant, mainly Catholic or mixed? (Protestant/Catholic/Mixed/It varies)

ASK IF DECLARED RELIGION AT Q14 AND ANSWER AT b) INDICATES THAT THE AREA IS A DIFFERENT RELIGION

c) Has this ever led to you feeling worried or anxious about being there? (Yes/No)

ASK IF OUTSIDE OWN NEIGHBOURHOOD

- d) When you go there, do you ever go through areas that are mainly (select: Protestant/Catholic)? (Yes/No)
- e) Has this ever led to you feeling worried or anxious about being in those areas? (Yes/No)
- f) Would you say that the membership of this club or society was mainly Protestant, mainly Catholic, or mixed? (Protestant/Catholic/Mixed)

F.	,		
	Q16a	Q16b	Q16c
Animal breeders	ANBREED	ANBREEDA	ANBREEDB
Bridge Club	BRIDCLUB	BRIDGEA	BRIDGEB
Conservation Society	CONSSOC	CONSSOCA	CONSSOCB
Drama Club	DRAMCLUB	DRAMAA	DRAMAB
Horticultural Club	HORTCLUB	HORTA	HORTB
Language Group	LANGGRP	LANGGRPA	LANGGRPB
Local History Society	LOCHIST	LOCHISTA	LOCHISTB
Musical Organisation	MUSICORG	MUSICA	MUSICB
Professional Organisation	PROFORG	PROFORGA	PROFORGB
PTA	PTA	PTAA	PTAB
Scouts/Guides	SCOUTS	SCOUTSA	SCOUTSB
Trade Organisation	TRADEORG	TRADEA	TRADEB
Trade Union	TRUNION	TRUNIONA	TRUNIONB
Women's Institute	WOMINST	WOMINSTA	WOMINSTB
Knitting Circle	KNITTING	KNITA	KNITB
Other (WRITE IN)	OTHCLUB	OTHCLUBA	OTHCLUBB

	Q16c	Q16d	Q16e	Q16f
Animal breeders	ANBREEDC	ANBREEDD	ANBREEDE	ANBREEDF
Bridge Club	BRIDGEC	BRIDGED	BRIDGEE	BRIDGEF
Conservation Society	CONSSOCC	CONSSOCD	CONSSOCE	CONSSOCF
Drama Club	DRAMAC	DRAMAD	DRAMAE	DRAMAF
Horticultural Club	HORTC	HORTD	HORTE	HORTF
Language Group	LANGGRPC	LANGGRPD	LANGGRPE	LANGGRPF
Local History Society	LOCHISTC	LOCHISTD	LOCHISTE	LOCHISTF
Musical Organisation	MUSICC	MUSICD	MUSICE	MUSICF
Professional Organisation	PROFORGC	PROFORGD	PROFORGE	PROFORGF
PTA	PTAC	PTAD	PTAE	PTAF
Scouts/Guides	SCOUTSC	SCOUTSD	SCOUTSE	SCOUTSF
Trade Organisation	TRADEC	TRADED	TRADEE	TRADEF
Trade Union	TRUNIONC	TRUNIOND	TRUNIONE	TRUNIONF
Women's Institute	WOMINSTC	WOMINSTD	WOMINSTE	WOMINSTF
Knitting Circle	KNITC	KNITD	KNITE	KNITF
Other (WRITE IN)	OTHCLUBC	OTHCLUBD	OTHCLUBE	OTHCLUBF

Q17 Are you involved with any **sporting clubs and societies** like these? What are they?

SHOWCARD PROBE: Any others?

a) Is the (*textfill*) within your own neighbourhood, outside this neighbourhood, or does it vary?(Own neighbourhood/Outside neighbourhood/It varies)

NEIGHBOURHOOD MEANS WITHIN A MILE OF HERE

b) And is it in an area that is mainly Protestant, mainly Catholic or neither?(Protestant/Catholic/Mixed/It varies)

ASK IF DECLARED RELIGION AT Q14 AND ANSWER AT b) INDICATES THAT THE AREA IS A DIFFERENT RELIGION

c) Has this ever led to you feeling worried or anxious about being there?(Yes/No)

ASK IF OUTSIDE OWN NEIGHBOURHOOD

- d) When you go there, do you ever go through areas that are mainly (select: Protestant/Catholic)? (Yes/No)
- e) Has this ever led to you feeling worried or anxious about being in those areas? (Yes/No)
- f) Would you say that the membership of this club or society was mainly Protestant, mainly Catholic, or mixed? (Protestant/Catholic/Mixed/It varies)

	Q17a	Q17b	Q17c	Q17d
Bowling Club	BOWLING	BOWLINGA	BOWLINGB	BOWLINGC
Golf Club	GOLFING	GOLFINGA	GOLFINGB	GOLFINGC
Soccer Club	SOCCER	SOCCERA	SOCCERB	SOCCERC
Gaelic Football Club	GAELIC	GAELICA	GAELICB	GAELICC
Tennis Club	TENNIS	TENNISA	TENNISB	TENNISC
Watersports Club	WATER	WATERA	WATERB	WATERC
Boxing Club	BOXING	BOXINGA	BOXINGB	BOXINGC
Shooting Club	SHOOTING	SHOOTA	SHOOTB	SHOOTC
Gymnastics Club	GYMNAST	GYMNASTA	GYMNASTB	GYMNASTC
Dancing Club	DANCING	DANCINGA	DANCINGB	DANCINGC
Running Club	RUNNING	RUNNINGA	RUNNINGB	RUNNINGC
Cycling Club	CYCLING	CYCLINGA	CYCLINGB	CYCLINGC
Keep Fit Class	KEEPFIT	KEEPFITA	KEEPFITB	KEEPFITC
Equestrian Club	EQUEST	EQUESTA	EQUESTB	EQUESTC
Pigeon Racing	PIGEON	PIGEONA	PIGEONB	PIGEONC
Other (WRITE IN)	SPORTOTH	SPORTOTA	SPORTOTB	SPORTOTC

	Q17e	Q17f
Bowling Club	BOWLINGE	BOWLINGF
Golf Club	GOLFINGE	GOLFINGF
Soccer Club	SOCCERE	SOCCERF
Gaelic Football Club	GAELICE	GAELICF
Tennis Club	TENNISE	TENNISF
Watersports Club	WATERE	WATERF
Boxing Club	BOXINGE	BOXINGF
Shooting Club	SHOOTE	SHOOTF
Gymnastics Club	GYMNASTE	GYMNASTF
Dancing Club	DANCINGE	DANCINGF
Running Club	RUNNINGE	RUNNINGF
Cycling Club	CYCLINGE	CYCLINGF
Keep Fit Class	KEEPFITE	KEEPFITF
Equestrian Club	EQUESTE	EQUESTF
Pigeon Racing	PIGEONE	PIGEONF
Other (WRITE IN)	SPORTOTE	SPORTOTF

Q18 Are you involved with any **church organisations** or **religious associations** like these? What are they?

SHOWCARD

PROBE: Any others?

a) Do the (*textfill*) activities or meetings <u>usually</u> happen within your own neighbourhood, outside this neighbourhood, or does it vary? (Own neighbourhood/Outside neighbourhood/It varies)

NEIGHBOURHOOD MEANS WITHIN A MILE OF HERE

ASK IF OUTSIDE OWN NEIGHBOURHOOD

- b) When you go there, do you ever go through areas that are mainly (select: Protestant/Catholic)?(Yes/No)
- c) Has this ever led to you feeling worried or anxious about being in those areas?(Yes/No)

	Q18	Q18a	Q18b	Q18c
The Mothers Union	MUNION	MUNIONA	MUNIONB	MUNIONC
The Choir	CHOIR	CHOIRA	CHOIRB	CHOIRC
The Sunday School	SUNSCHL	SUNSCHLA	SUNSCHLB	SUNSCHLC
St Vincent de Paul	STVINDP	STVINDPA	STVINDPB	STVINDPC
An interchurch group	INTERCH	INTERCHA	INTERCHB	INTERCHC
Church cleaning or maintenance	CHCLEAN	CHCLEANA	CHCLEANB	CHCLEANC
Church finance and planning	CHFIN	CHFINA	CHFINB	CHFINC
Boys'/Girls' Brigade	BRIGADE	BRIGADEA	BRIGADEB	BRIGADEC
Altarboy/girl	ALTARBG	ALTARBGA	ALTARBGB	ALTARBGC
Lay Minister	LAYMIN	LAYMINA	LAYMINB	LAYMINC
Other (WRITE IN)	CHURCHOT	CHURCHOA	CHURCHOB	CHURCHOC

ASK IF RELIGION GIVEN AT Q14

FRIENDRL

Q19 Among your personal friends how many would be of the same religion as yourself? **SHOWCARD**

DIFFERENT PROTESTANT DEMONINATIONS ALL COUNT AS 'PROTESTANT' FOR THE PURPOSES OF THIS QUESTION

All are of my own religion	1
Most are of my own religion	2
Half and half	3
Most are of a different religion	4
All are of a different religion	5
Don't know	8

SECTION 4: Political Attitudes

Now some questions about politics. *NISUPPTY*

Q1 Generally speaking, do you think of yourself as a supporter of any one political party?

Yes	1	Go to Q3
No	2	A als O2
(Don't know)	8	Ask Q2

NICLSPTY

Q2 Do you think of yourself as a little closer to one political party than to others?

Yes	1
No	2
(Don't know)	8

NIPTYID1

Q3 **IF YES AT Q1 OR Q2**: Which one?

IF NO/DON'T KNOW AT Q2: If there were a general election tomorrow, which political party do you think you would be most likely to support?

Conservative	1	
Labour	2	Ask Q3a
Liberal Democrat	3]
Ulster Unionist Party (UUP)	4	
Social Democratic and Labour Party (SDLP)	5]
DUP/Democratic Unionist Party	6	
Alliance Party	7	
Sinn Fein	8	
Progressive Unionist Party (PUP)	9	
Ulster Democratic Party (UDP)	10	Go to Q4
Women's Coalition	11	
UK Unionist Party	13	
Northern Ireland Unionist Party	17	
Other Party (WRITE IN)	15	
Other answer (WRITE IN)	16	
(Don't know)	98	

NIPTYID3

IF 'CONSERVATIVE', 'LABOUR' OR 'LIBERAL DEMOCRAT'

Q3a If there were a general election in which only Northern Ireland parties were standing, which one do you think you would be most likely to support?

Ulster Unionist Party (UUP)	4
Social Democratic and Labour Party (SDLP)	5
DUP/Democratic Unionist Party	6
Alliance Party	7
Sinn Fein	8
Progressive Unionist Party (PUP)	9
Ulster Democratic Party (UDP)	10
Women's Coalition	11
UK Unionist Party	13
Northern Ireland Unionist Party	17
Other Party (WRITE IN)	15
Other answer (WRITE IN)	16
(Don't know)	98

UNINATID

Q4 Generally speaking, do you think of yourself as a unionist, a nationalist or neither?

Unionist	1
Nationalist	2
Neither	3
Other (WRITE IN)	4
(Don't know)	8

ASSMDAY

Q5 This card shows a few <u>day-to-day issues</u> that the Northern Ireland Assembly will have to deal with in years to come. Which of these, if any, do you think is the most important for the Assembly to deal with?

SHOWCARD

Improving the economy of Northern Ireland	1
Improving the health service	2
Increasing employment opportunities	3
Improving transport	4
Improving education	5
Improving the environment	6
None of these	7
(Don't know)	8

ASSMPOL

Q5a This card shows a few of the <u>political issues</u> that the Assembly will also have to deal with. Which of these, if any, do you think is most important for the Assembly to deal with?

SHOWCARD

Bringing about decommissioning	1
Securing Northern Ireland's union with the United Kingdom	2
Bringing about a United Ireland	3
(None of these)	7
(Don't know)	8

DAYORPOL

Q5b Do you think it is more important that the Assembly spends its time dealing with day-to-day issues like (text from Q5) or that it spends its time dealing with political issues like (text from Q5a)?

Day-to-day issues	1
Political issues	2
(Both equally)	3
(Don't know)	8

Q6 Since devolution, many areas of government in Northern Ireland have come under the control of the Assembly. For each of these in turn, can you tell me whether you think it has got better under the Northern Ireland Assembly, has got worse, or is the same as before.

	Better	Worse	Same as before	Other answer (WRITE IN)	(Too early to say)	Don't know
DEVEDUC Education	1	2	3	4	5	8
DEVHEAL Health	1	2	3	4	5	8
DEVTRANS Transport	1	2	3	4	5	8
DEVEMP Employment	1	2	3	4	5	8
DEVECON The economy	1	2	3	4	5	8
DEVENV The environment	1	2	3	4	5	8

HEARDEQ

Q6a Have you heard of the Equality Commission for Northern Ireland?

Yes	1
No	2
(Don't know)	8

HEARDHR

Q6b Have you heard of the Human Rights Commission for Northern Ireland?

Yes	1
No	2
(Don't know)	8

Q7 Thinking about the Northern Ireland Assembly, there is still some discussion about exactly what things the Assembly should be doing. Do you think that it should...

		Yes	No	(Don't know)
ASSMBD01	Be responsible for policing in Northern Ireland?	1	2	8
ASSMBDO2	Have the power to raise or lower income tax like the Scottish Parliament does?	1	2	8
ASSMBDO5	Better integrate the economies North and South	1	2	8

ASSMB3YR

Q8 Do you think that the Assembly will still be in place in 3 years time?

Yes	1
No	2
(Don't know)	8

Q9 Thinking about the ministers in the Northern Ireland executive, how much would you trust a minister from each of these parties to act in the best interests of <u>all</u> the people in Northern Ireland? First, a minister from the Democratic Unionist Party or DUP?

SHOWCARD

	Definitely trust	Probably trust	Neither trust nor distrust	Probably distrust	Definitely distrust	Don't know
MINDUP			uistrust			
A minister from the Democratic	1	2	3	4	5	8
Unionist Party (DUP)						
MINSF	1	2	3	4	5	8
A minister from Sinn Fein	1	2	3	+	3	O
MINSDLP						
A minister from the Social Democratic	1	2	3	4	5	8
and Labour Party (SDLP)						
MINUUP						
A minister from the Ulster Unionist	1	2	3	4	5	8
Party (UUP)						

NIRELAND

Q10 Do you think the long-term policy for Northern Ireland should be for it...**READ OUT**...

to remain part of the United Kingdom	1	Ask Q10a and not Q10b
or, to reunify with the rest of Ireland?	2	Go to Q10b
(Independent state)	3	
Other answer (WRITE IN)	4	Ask Q10a and then Q10b
(Don't know)	8	

FUTURE1

Q10a If the majority of people in Northern Ireland ever voted to become part of a United Ireland do you think you...**READ OUT...**

would find this almost impossible to accept,	1
Would not like it, but <u>could live with it</u> if you had to,	2
or, would <u>happily accept</u> the wishes of the majority?	3
(Don't know)	8

FUTURE2

Q10b If the majority of people in Northern Ireland <u>never</u> voted to become part of a United Ireland do you think you...**READ OUT**...

would find this almost impossible to accept,	1
Would not like it, but <u>could live with it</u> if you had to,	2
Or, would <u>happily accept</u> the wishes of the majority?	3
(Don't know)	8

UNTDIREL

At any time in the next 20 years, do you think it is likely or unlikely that there will be a United Ireland? **PROBE:** Very likely/unlikely or quite likely/unlikely?

Very likely	1
Quite likely	2
Quite unlikely	3
Very unlikely	4
(Even Chance)	5
(Don't know)	8

CHNPEACE

Q12 Do you think that the chances of peace in Northern Ireland are <u>better</u> now than they were five years ago, <u>worse</u> or <u>about the same</u>?

Better	1
Worse	2
About the same	3
(We have peace)	4
(Don't know)	8

GOODFRI

Q13 Thinking back to the Good Friday Agreement now, would you say that it has benefited unionists more than nationalists, nationalists more than unionists, or that unionists and nationalists have benefited equally?

PROBE: A <u>lot</u> more or a <u>little</u> more?

Unionists benefited a <u>lot</u> more than nationalists	1
Unionists benefited a <u>little</u> more than nationalists	2
Nationalists benefited a <u>lot</u> more than unionists	3
Nationalists benefited a <u>little</u> more than unionists	4
Unionists and nationalists benefited equally	5
Other (WRITE IN)	6
(Neither side benefited)	7
(Don't know)	8

VOTEGFA

Q14 If the vote on the Good Friday Agreement was held again today, how would you vote?

Yes	1
No	2
I wouldn't vote	3
Not registered to vote	4
(Don't know)	8

HOWVOTE

Q15 And how did you vote in 1998 when the referendum on the Agreement was held?

I voted Yes	1
I voted No	2
I didn't vote	4
I wasn't registered to vote	5
(Don't know/Can't remember)	8

ASK IF VOTED YES BUT WOULD VOTE NO NOW

Q15a Why would you vote 'No' today? **CODE ALL THAT APPLY**

		Yes	No
WHYNO1	Little or no benefits have come from the Agreement	1	2
WHYNO2	Violence still continuing	1	2
WHYNO3	Prisoner release	1	2
WHYNO4	RUC reform	1	2
WHYNO5	Lack of decommissioning	1	2
WHYNO6	Sinn Fein in government	1	2
WHYNO7	Treatment of victims	1	2
WHYNO8	Have given too much away	1	2
WHYNOOTH	Other answer (WRITE IN)	1	2
WHYNODK	Don't know	1	2

IRADECOM

Q16 Thinking about decommissioning now, do you think that the **IRA** has ...**READ OUT**...

done enough towards decommissioning	1
made a start but not done enough,	2
or, done nothing towards decommissioning?	3
Other answer (WRITE IN)	4
Don't know	8

UVFDECOM

And do you think that the **UVF** has ... **READ OUT**...

done enough towards decommissioning	1
made a start but not done enough,	2
or, done nothing towards decommissioning?	3
Other answer (WRITE IN)	4
Don't know	8

UDAUFFDC

Q16b And do you think that the **UDA** and the **UFF** have ... **READ OUT**...

done enough towards decommissioning	1
made a start but not done enough,	2
or, done nothing towards decommissioning?	3
Other answer (WRITE IN)	4
Don't know	8

WHATFLAG

Q17 Now some questions about flags and symbols.

The Union flag (that is, the Union Jack) is normally flown outside public buildings on special occasions like public holidays. On future special occasions, what flag do <u>you</u> think should be flown outside public buildings?

SHOWCARD

Union flag	1
Irish tricolour	2
Both the Union flag and the Irish tricolour	3
No flag at all	4
A new neutral flag for Northern Ireland	5
Other (WRITE IN)	6
(Don't care)	7
Don't know	8

REPMURAL

Q18 Has there been any time in the last year when you personally have felt intimidated by republican murals, kerb paintings, or flags?

Yes	1
No	2
Other (WRITE IN)	3
Don't know	8

LOYMURAL

Q19 And has there been any time in the last year when you personally have felt intimidated by loyalist murals, kerb paintings, or flags?

Yes	1
No	2
Other (WRITE IN)	3
Don't know	8

RELMIX

Q20 How would you describe the religious mix of this area? **SHOWCARD**

Totally Catholic	1
Mainly Catholic	2
Mixed Catholic and Protestant	3
Mainly Protestant	4
Totally Protestant	5
Don't know	8

MEMVICT

Q21 Many people have said that there is a need for a special memorial to the victims of the troubles in Northern Ireland. Do <u>you</u> think that there should be a memorial?

IF RESPONDENT WOULD LIKE A MEMORIAL BUT ONLY FOR CERTAIN GROUPS – CODE YES

Yes	1	Ask Q21a
No	4	
Other (WRITE IN)	5	Go to Q22
Don't know	8	

WHOMEM

Q21a Some people argue that a memorial like this should be for <u>everybody killed during the troubles</u> whether they are paramilitaries, police or members of the public, other people only want to include <u>some groups</u> of people. What do <u>you</u> think - should the memorial be for everybody or only for some groups?

For everybody	1	Go to Q21cc
Only for some groups	2	Ask Q21b
Other answer (WRITE IN)	3	Go to 021a
Don't know	8	Go to Q21c

Q21b Which groups do you think should <u>not</u> be included?

CODE ALL THAT APPLY

		Yes	No
NOTPARA	Paramilitaries	1	2
NOTPOL	Police	1	2
NOTSOLD	Soldiers	1	2
INNVICT	Other: (Only innocent victims should be included)	1	2
NOTOTH	Other answer (WRITE IN)	1	2
NOTDK	Don't know	8	3

HOWMEM

Q21c Do you think that there should be a <u>physical memorial</u> like a statue or a garden of remembrance, or that there should be a <u>special day</u> of commemoration?

Physical memorial	1
Day of commemoration	2
(Both)	3
Other (WRITE IN)	4
Don't know	8

POLFAIR

Q22 There has been a lot of debate in recent years about policing in Northern Ireland. Thinking about the <u>fairness</u> of the police, do you think that the police treat Catholics better than Protestants, Protestants better than Catholics or are both treated equally?

PROBE: Much better or a bit better?

Catholics treated much better	1
Catholics treated a bit better	2
Both treated equally	3
Protestants treated a bit better	4
Protestants treated much better	5
(Don't know)	8

ENCRLPOL

Q23 Suppose a close relative of yours was thinking about becoming a police officer here in Northern Ireland. Would you encourage them to join, discourage them from joining, or neither?

Encourage	1
Discourage	2
Neither	3
It depends	4
(Don't know)	8

SECTION 5: Welfare Reform

Note: Because of their complicated nature, the data in this section are not included in either the SPSS data file to download, or the tables of results found on the Life and Times web-site (except Q10).

Now some questions about state benefits and services.

Q1 In the last year, have you needed to get some <u>information</u> or <u>advice</u> about any of these benefits or services? Which ones?

SHOWCARD A QUERY ABOUT PAYMENT COUNTS AS ADVICE

		Yes	No
ADVICE1	Income Support	1	2
ADVICE2	Jobseekers Allowance	1	2
ADVICE3	Child Benefit	1	2
ADVICE4	Attendance Allowance	1	2
ADVICE5	Disability Living Allowance	1	2
ADVICE6	Incapacity Benefit	1	2
ADVICE7	Severe Disablement Allowance	1	2
ADVICE8	Invalid Care Allowance	1	2
ADVICE9	Family Credit	1	2
ADVICE10	Disablity Working Allowance	1	2
ADVICE11	Working Families Tax Credit	1	2
ADVICE12	Disabled Persons Tax Credit	1	2
ADVICE13	Housing Benefit	1	2
ADVICE14	Retirement Pensions/State Pension	1	2
ADVICE15	Social Fund	1	2
ADVICE16	Widow's Benefit	1	2
ADVICE17	Child Support Maintenance	1	2
ADVICE18	Rates Rebate	1	2
ADVICE19	Job Search/Job Brokering	1	2
ADVICENO	No - None	0	Go to Q8

LASTADV

Which one of these benefits or services have you needed advice or information about most recently?

Income Support	1
Jobseekers Allowance	2
Child Benefit	3
Attendance Allowance	4
Disability Living Allowance	5
Incapacity Benefit	6
Severe Disablement Allowance	7
Invalid Care Allowance	8
Family Credit	9
Disablity Working Allowance	10
Working Families Tax Credit	11
Disabled Persons Tax Credit	12
Housing Benefit	13
Retirement Pensions/State Pension	14
Social Fund	15
Widow's Benefit	16
Child Support Maintenance	17
Rates Rebate	18
Job Search/Job Brokering	19
Don't know	98

Go to Q8

Q2a What kind of advice or information were you looking for at that time?

CODE ALL THAT APPLY

		Yes	No
<i>KINDADV1</i>	I was making a claim (include child support maintenance)	1	2
KINDADV2	I wanted help with making a claim	1	2
KINDADV3	I wanted advice about eligibility for a benefit or service	1	2
KINDADV4	I wanted help seeking a job	1	2
KINDADV5	I had a query about a payment	1	2
KINDADV6	I had a query about a decision on a benefit or service	1	2
KINDADV7	To tell them about a change of circumstance	1	2
KINDADV8	I wanted a leaflet or some general information	1	2
KINDADVO	Other (WRITE IN)	1	2
KINDADVD	Don't know/Can't remember	8	

Q3 And where did you go to for that information or advice?

CODE ALL THAT APPLY

IF THEY USED THE INTERNET – ASK WHICH WEB SITE THEY WENT TO AND CODE THE <u>APPROPRIATE AGENCY</u> BELOW

		Yes	No	
GOADV1	Social Security Agency	1	2	
GOADV2	Inland Revenue	1	2	
GOADV3	Training & Employment Agency	1	2	
GOADV4	Child Support Agency	1	2	
GOADV5	Housing Executive	1	2	
GOADV6	Rates Collection Agency	1	2	
GOADV7	Citizen's Advice Bureau (CAB)	1	2	
GOADV8	Other independent advice service	1	2	
GOADV9	Relative or friend	1	2	
GOADV10	Went to the library	1	2	
GOADV11	Nobody	1	2	Go to Q8
GOADVO	Other (WRITE IN)	1	2	
GOADVD	Don't know		8	

MAINADV

Q3a Which of these would you say was your main source of advice?

Social Security Agency	1			
Inland Revenue	2			
Training & Employment Agency	3			
Child Support Agency	4	A ala O2h		
Housing Executive	5	Ask Q3b		
Rates Collection Agency	6			
Citizen's Advice Bureau (CAB)	7			
Other independent advice service	8			
Relative or friend	9			
Went to the library	10	Go to O4		
Other (WRITE IN)	12	Go to Q4		
Don't know	98			

HOWADVI

Q3b How did you first contact the (textfill)?

SHOWCARD

Called in person	1
Wrote to them	2
Phoned them	3
E-mailed them	4
Used their web site on the internet	5
Other answer (WRITE IN)	6
Don't know	8

Q4 Why did you choose to go to the (textfill) for this information or advice?

CODE ALL THAT APPLY - PROBE FULLY AND WRITE IN ANSWERS IF

NECESSARY

WHYADV1	They were independent	1	2
WHYADV2	I thought they were the best source of advice	1	2
WHYADVOT	Other answer (WRITE IN)	1	2
WHYADVDK	Don't know	8	3

ASK IF CODES 7 TO 98 AT Q3a (ie a government agency was not the main source) CHOOSEI

Q5 What if anything would make you choose the (textfill) as your first choice?

No	1

ASK IF GOVERNMENT AGENCY MAIN SOURCE (CODES 1 TO 6 AT Q3a)

RESADVOK

When you contacted the (*textfill*), were you satisfied with the <u>result</u>?

Yes	1
No	2
Other (WRITE IN)	3
Don't know	8

SERADVOK

Q7 And how satisfied were you with the <u>general level of service</u> at the (*textfill*)? **SHOWCARD**

Very satisfied	1
Quite satisfied	2
Neither satisfied nor dissatisfied	3
Quite dissatisfied	4
Very dissatisfied	5
Don't know	8

ASK ALL

Q8 Thinking about the Social Security Agency, which of these services, if any, do you think it is supposed to be carrying out?

SHOWCARD CODE ALL THAT APPLY

		Yes	No
SSADO1	Handling social security benefits	1	2
SSADO2	Providing information to the public, for example, leaflets on benefits	1	2
SSADO3	Talking to people and advising them about their entitlement to benefits	1	2
SSADO4	Assisting people with claiming benefit by, for example, helping them fill in forms	1	2
SSADODK	Don't know		8

ASK FOR EACH MENTIONED

Q8a And, how good a job do you think it does at (*textfill*)? **SHOWCARD**

	A very good job	A good job	Neither good nor bad	A bad job	A very bad job	Don't know
GOODJOB1 Handling social security benefits	1	2	3	4	5	8
GOODJOB2 Providing information to the public	1	2	3	4	5	8
GOODJOB3 Talking to people and advising them about their entitlement to benefits	1	2	3	4	5	8
GOODJOB4 Assisting people with claiming benefit by, for example, helping them fill in forms	1	2	3	4	5	8

SSAFORM

Q9 Have you had to fill in a form for the Social Security Agency within the last year - including filling one in for someone else?

Yes	1			
Yes, I did one for someone else	2	Ask Q9a		
Yes, but someone else did it for me	3			
No	4			
Other (WRITE IN)	5	Go to Q10		
Don't know/Can't remember	8			

FORMEASY

Q9a Thinking of the last form that you filled in, how easy did you find it? Was it ... **READ OUT**...

very easy,	1
quite easy,	2
neither easy nor difficult,	3
quite difficult,	4
or, very difficult?	5
Don't know	8

DO NOT ASK IF CODE 3 AT Q9

HELPFORM

Q9b Did you need help from someone else to complete the form?

Yes	1
No	2
Other (WRITE IN)	3
Don't know/Can't remember	8

EASIER1

Q9c Is there anything that could be done to make the form easier to fill in?

Yes	1	
No	2	Co to 010
Don't know	8	Go to Q10

If yes, ...

		Yes	No
EASIER2	Shorter	1	2
EASIER3	Clearer language	1	2
EASIER4	The form could be more tailored to my own situation	1	2
EASIER5	Help with completing it	1	2
EASIEROT	Other (WRITE IN)	1	2

ASK ALL

Q10 Can you tell me if you <u>receive</u> any of these state benefits or services on this card at present? **SHOWCARD CODE ALL THAT APPLY**

		Yes	No
RPENS14A	Income Support	1	2
RPENS14B	Jobseekers Allowance	1	2
RPENS30	Child Benefit	1	2
RPENS20	Attendance Allowance	1	2
RPENS15A	Disability Living Allowance	1	2
RPENS21	Incapacity Benefit	1	2
RPENS7	Severe Disablement Allowance	1	2
RPENS8	Invalid Care Allowance	1	2
RPENS31	Family Credit	1	2
RPENS32	Disablity Working Allowance	1	2
RPENS33	Working Families Tax Credit	1	2
RPENS34	Disabled Persons Tax Credit	1	2
RPENS35	Housing Benefit	1	2
RPENS1A	Retirement Pensions/State Pension	1	2
RPENS36	Social Fund	1	2
RPENS1B	Widow's Benefit	1	2
RPENS37	Child Support Maintenance	1	2
RPENS38	Rates Rebate	1	2
RPENS39	Job Search/Job Brokering	1	2
RPENS23	No - None	0	Go to Q13

ASK IF GETTING ONE OR MORE BENEFITS OR SERVICES LISTED AT Q10. OTHERS GO TO Q13 $\,$

OFTENSSA

Q10a In the last year, how many times have you been in contact with the Social Security Agency or another government agency about this/any of these?

Not at all	1	Go to Q13
Once or twice	2	
Three or four times	3	Ask Q11
Five or more times	4	
Don't know	8	Go to Q13

ASK IF CODES 1 TO 6 AT Q3a (INDICATES CONTACT WITH GOVERNMENT AGENCY). OTHERS GO TO Q12

RECENT

Q11 Thinking about your most recent contact, is that the time you have already told me about?

Yes	1	Go to Q13
No	2	A ala 012 to 012 a
Don't know/Can't remember	8	Ask Q12 to Q12e

LASTBEN

Q12 Which benefit or service were you in contact about most recently?

		Ī
Income Support	1	
Jobseekers Allowance	2	
Child Benefit	3	
Attendance Allowance	4	
Disability Living Allowance	5	
Incapacity Benefit	6	
Severe Disablement Allowance	7	
Invalid Care Allowance	8	
Family Credit	9	
Disablity Working Allowance	10	
Working Families Tax Credit	11	
Disabled Persons Tax Credit	12	
Housing Benefit	13	
Retirement Pensions/State Pension	14	
Social Fund	15	
Widow's Benefit	16	
Child Support Maintenance	17	
Rates Rebate	18	
Job Search/Job Brokering	19	•
Don't know	98	Go to

Q12a What was your most recent contact about?

CODE ALL THAT APPLY

		Yes	No
KINDBEN1	I was making a claim (include child support maintenance)	1	2
KINDBEN2	I wanted help with making a claim	1	2
KINDBEN3	I wanted advice about eligibility for a benefit or service	1	2
KINDBEN4	I wanted help seeking a job	1	2
KINDBEN5	I had a query about a payment	1	2
KINDBEN6	I had a query about a decision on a benefit or service	1	2
KINDBEN7	To tell them about a change of circumstance	1	2
KINDBEN 8	I wanted a leaflet or some general information	1	2
KINDBEN0	Other (WRITE IN)	1	2
KINDBEND	Don't know/Can't remember	8	

MAINBEN

Q12b And which was the main government agency that you contacted about this?

CODE ONE ONLY

Social Security Agency	1	
Inland Revenue	2	
Training & Employment Agency	3	
Child Support Agency	4	
Housing Executive	5	
Rates Collection Agency	6	
Other (WRITE IN)	7	Go to O13
Don't know	8	G0 t0 Q13

HOWBEN1

Q12c How did you first contact the (textfill)?

SHOWCARD

Called in person	1
Wrote to them	2
Phoned them	3
E-mailed them	4
Used their web site on the internet	5
Other answer (WRITE IN)	6
Don't know	8

RESBENOK

Q12d When you contacted the (textfill), were you satisfied with the result?

Yes	1
No	2
Other (WRITE IN)	3
Don't know	8

SERBENOK

Q12e And how satisfied were you with the general level of service at the (textfill)?

SHOWCARD

Very satisfied	1
Quite satisfied	2
Neither satisfied nor dissatisfied	3
Quite dissatisfied	4
Very dissatisfied	5
Don't know	8

ASK ALL

INFOPREF

Q13 Suppose you were trying to find out **information about benefits or services**, which one of these ways would you most prefer to use if it was available to you?

SHOWCARD

NOTE: Even if the respondent does not have access to teletext or the internet, we are interested in whether that <u>would</u> be their preference

Look it up in the library	1	Go to 013h and 013c	
Look it up on teletext	2	Go to Q13b and Q13c	
Look it up on the internet	3	Ask Q13a and then go to Q14	
Contact an independent advice agency eg CAB	4	Go to Q14	
Phone one of the government agencies	5	Go to Q13c	
Call in to a government agency office and ask somebody	6	Go to Q13b and Q13c	
E-mail one of the government agencies	7	Go to Q13a and then Q14	
Write to one of the government agencies	8	Co to O12h and O12a	
Have someone from a government agency call at your home	9	Go to Q13b and Q13c	
Other (WRITE IN)	10	Co to 014	
Don't know	98	Go to Q14	

INFINTER

Q13a And which way would you prefer to access the internet or e-mail - by computer, WAP phone or by digital television?

Computer	1
WAP phone	2
Digital television	3
Other (WRITE IN)	4
Don't know	8

NOW GO TO Q14

INFOTEL1

Q13b What, if anything, would encourage you to **use the phone** to contact someone in a government agency for advice like this?

Nothing	1	Go to Q13c
Could be encouraged	2	
Don't know	8	Go to Q13c

If could be encouraged ... SHOWCARD CODE ALL THAT APPLY

		Yes	No
INFOTEL2	If I had a phone	1	2
INFOTEL3	If I had access to special telephone equipment eg Minicom	1	2
INFOTEL4	If the phone call was free of charge	1	2
INFOTEL5	If it was an 'easy to use' service	1	2
INFOTEL6	If somebody could speak my language	1	2
INFOTELO	Other (WRITE IN)	1	2

INFOEM1

Q13c What, if anything, would encourage you to **use e-mail** to contact someone in a government agency for information like this?

Nothing	1	Go to Q14
Could be encouraged	2	
Don't know	8	Go to Q14

If could be encouraged ... SHOWCARD CODE ALL THAT APPLY

		Yes	No
INFOEM2	If I had access to e-mail/a computer	1	2
INFOEM3	If I thought it was confidential/secure	1	2
INFOEM4	If I knew more about computers or how to do it	1	2
INFOEM5	If I knew where to send it	1	2
INFOEM6	Better access to a computer	1	2
INFOEMO	Other (WRITE IN)	1	2

ADVPREF

And suppose you needed some **advice about a benefit or service**, which one of these ways would you most prefer to use if it was available to you?

SHOWCARD

Contact an independent advice agency eg CAB	1	Go to Q15
Phone one of the government agencies	2	Ask Q14b
Call in to a government agency office and ask somebody	3	Ask Q14a and Q14b
E-mail one of the government agencies	4	Go to Q15
Write to one of the government agencies	5	Ask Q14a and Q14b
Have someone from a government agency call at your home	6	ASK Q14a and Q140
Other (WRITE IN)	7	Go to Q15
Don't know	98	00 10 Q13

ADVTEL1

Q14a What, if anything, would encourage you to **use the phone** to contact someone in a government agency for advice like this?

Nothing	1	Go to Q14b
Could be encouraged	2	
Don't know	8	Go to Q14b

If could be encouraged ... SHOWCARD CODE ALL THAT APPLY

		Yes	No
ADVTEL2	If I had a phone	1	2
ADVTEL 3	If I had access to special telephone equipment eg Minicom	1	2
ADVTEL4	If the phone call was free of charge	1	2
ADVTEL5	If it was an 'easy to use' service	1	2
ADVTEL6	If somebody could speak my language	1	2
ADVTELOT	Other (WRITE IN)	1	2

ADVEM1

Q14b What, if anything, would encourage you to **use e-mail** to contact someone in a government agency for advice like this?

Nothing	1	Go to Q15
Could be encouraged	2	
Don't know	8	Go to Q15

If could be encouraged ... SHOWCARD CODE ALL THAT APPLY

		Yes	No
ADVEM2	If I had access to e-mail/a computer	1	2
ADVEM3	If I thought it was confidential/secure	1	2
ADVEM4	If I knew more about computers or how to do it	1	2
ADVEM5	If I knew where to send it	1	2
ADVEM6	Better access to a computer	1	2
ADVEMOT	Other (WRITE IN)	1	2

CLPREF

Now suppose you were **making a claim** for a benefit or service, which one of these ways would you most prefer to use if it was available to you? **SHOWCARD**

Phone the government agency and have someone take your details over	1	Go to Q15b
the phone		
Call in to the government agency office and fill in the form – with help	2	Ask Q15a and Q15b
if necessary		
Fill in the form on-line using the internet	3	Go to Q16
Fill in the form at home and then send or bring it to the agency	4	Ask Q15a and Q15b
Have someone from a government agency call at your home to help you	5	Ask Q13a and Q130
Other (WRITE IN)	6	Co to O16
Don't know	98	Go to Q16

CLTEL1

Q15a What, if anything, would encourage you to **do this over the phone** with someone in a government agency?

Nothing	1	Go to Q15b
Could be encouraged	2	
Don't know	8	Go to Q15b

If could be encouraged ... SHOWCARD CODE ALL THAT APPLY

		Yes	No
CLTEL2	If I had a phone	1	2
CLTEL3	If I had access to special telephone equipment eg Minicom	1	2
CLTEL4	If the phone call was free of charge	1	2
CLTEL5	If it was an 'easy to use' service	1	2
CLTEL6	If somebody could speak my language	1	2
CLTELOTH	Other (WRITE IN)	1	2

CLINT1

Q15b What, if anything, would encourage you to use the internet to fill in a form on-line?

Nothing	1	Go to Q16
Could be encouraged	2	
Don't know	8	Go to Q16

If could be encouraged ... SHOWCARD CODE ALL THAT APPLY

		Yes	No
CLINT2	If I had access to the internet/a computer	1	2
CLINT3	If I thought it was confidential/secure	1	2
CLINT4	If I knew more about computers or how to do it	1	2
CLINT5	If I knew where to find/send it	1	2
CLINTOTH	Other (WRITE IN)	1	2

LOOKJOB1

Q16 And now suppose you were looking for a job, which one of these things might you yourself do first?

LOOKJOB2

Q16a And what would you do next?

SHOWCARD

	First	Next
Call in at a Social Security Agency office	1	1
Call in at a Training and Employment Agency office	2	2
Look at jobs on a government agency web site	3	3
Look at other recruitment web sites	4	4
Go to a private employment agency	5	5
Look in the newspapers	6	6
Ask family and friends	7	7
Look at advertisements in shop windows	8	8
(Does not apply to me (eg retired))	9	9
Other (WRITE IN)	10	10
Don't know	98	98

EMAILINT

Q17 Can I just check, do you have regular access to e-mail or the internet?

E-mail only	1	
Internet only	2	Ask Q17a
Both	3	
No, neither	4	Co to 019
Don't know	8	Go to Q18

Q17a How do you get access? SHOWCARD CODE ALL THAT APPLY

		Yes	No
ACCESS1	A computer at home	1	2
ACCESS2	A computer at work	1	2
ACCESS3	A public access computer, (for example, at the local library)	1	2
ACCESS4	A WAP phone	1	2
ACCESS5	Digital television	1	2
ACCESS6	(University)	1	2
ACCESSOT	Other (WRITE IN)	1	2
ACCESSDK	Don't know	8	3

SERVICE1, SERVICE2

ASK THOSE IN RECEIPT OF BENEFITS OR SERVICES AT Q10. OTHERS GO TO BACKGROUND SECTION

Q18 Government agencies are trying to improve their services to people who need information and advice on benefits. Out of all the possible improvements listed on this card, please choose the two things that you think would make the biggest improvements.

SHOWCARD

	First	Second
Longer opening hours	1	1
Having a branch closer to home	2	2
Having a call centre so that most things can be dealt with on the phone	3	3
Other (WRITE IN)	4	4
(None)	5	5
Don't know		8

Do you think it would be better if the offices were open ... **READ OUT** ... Q19

CODE ALL THAT APPLY

		Yes	No
WEEK95	Weekdays 9 to 5,	1	2
WEEK96	Weekdays 9 to 6,	1	2
WEEK84	Weekdays 8 to 4,	1	2
WEEK86	Weekdays 8 to 6,	1	2
SATMORN	On Saturday mornings,	1	2
ALLSAT	Or, all day Saturday?	1	2
OPENOTH	Other (WRITE IN)	1	2
OPENDK	Don't know	8	3

CA	11	U	αi	ID
CA	LL	II	$\mathcal{O}_{\mathcal{C}}$	л

Q20	If there was a call centre to give advice and assistance over the phone, what opening hou	ırs
	would suit you best?	

NOMPERAD

Q21 How important would it be for you to have a "nominated personal advisor", that is, somebody who is familiar with your details and who you speak to every time you contact the agency?

SHOWCARD

Very important	1
Quite important	2
Neither important nor unimportant	3
Quite unimportant	4
Unimportant	5
Don't know	8

One of the things that government agencies may do is to try and put different kinds of advice and facilities all together in one office. If you were in a Social Security Agency office dealing with a benefit, how helpful would it be to you to ...

SHOWCARD

	Very helpful	Quite helpful	Not helpful	Don't know
SSAHELP1 get assistance and advice in relation to Retirement Pensions?	1	2	3	8
SSAHELP2 Get job advice or careers advice?	1	2	3	8
SSAHELP3 Get information relating to health and social services?	1	2	3	8
SSAHELP4 Be able to deal with all of your benefits in the same office?	1	2	3	8
SSAHELP5 Get advice on services from the voluntary sector?	1	2	3	8
SSAHELP6 Get housing advice or arrange housing repairs?	1	2	3	8
SSAHELP7 Get advice about child support maintenance?	1	2	3	8

	FR	

Q23	Is there any other facility or service that you would like to see offered in a Social Secur. Agency office?	ity

SECTION 6: Background

Can I ask you some details about yourself and those in your household?

TENSHORT

Q1 Do you (or your family) own or rent this house/flat/bungalow? **PROBE TO PRECODES**

OWNS: Outright		
Buying on mortgage		
Buying on Co-ownership Scheme	3	
RENT: Housing Executive	4	
Housing Association	5	
Private Landlord		
OTHER:WRITE IN		
(Don't know)		

HO	USEHL	L

Q2 Number in household

Q3 Household information (Forward write sex from Section 1)

Person	Resp	P2	P3	P4	P5	P6	P7	P8
	RAGE	P2AGE	P3AGE	P4AGE	P5AGE	P6AGE	P7AGE	P8AGE
Age								
	RSEX	P2SEX	P3SEX	P4SEX	P5SEX	P6SEX	P7SEX	P8SEX
Male	1	1	1	1	1	1	1	1
Female	2	2	2	2	2	2	2	2
Relationship to respondent		P2REL	P3REL	P4REL	P5REL	P6REL	P7REL	P8REL
Spouse/Partner		2	2	2	2	2	2	2
Son/Daughter		3	3	3	3	3	3	3
Parent/Par in Law		4	4	4	4	4	4	4
Other Relative		5	5	5	5	5	5	5
Other non-relative		6	6	6	6	6	6	6
Hhld member with legal responsibility	RRESP	P2RESP	P3RESP	P4RESP	P5RESP	P6RESP	P7RESP	P8RESP
for accommodation	Yes: 1	1	1	1	1	1	1	1
(includes joint or shared)	No: 2	2	2	2	2	2	2	2

RMARSTAT

Q4 Marital Status CODE FIRST TO APPLY

Single (never married)	1
Married	2
Living as married	3
Separated	4
Divorced	5
Widowed	6

CHILDU16

Q4a And can I just check, do you have any (other) children aged 16 or under not living with you?

Yes	1
No	2

HIGHSTED

Q5 Highest Educational Qualification (one only) **SHOWCARD**

Degree Level or Higher	1	
BTEC (Higher), BEC (Higher), TEC (Higher), HNC, HND		
GCE 'A'Level (including NVQ Level 3)	3	
BTEC (National), TEC (National), BEC (National), ONC, OND	4	
GCSE (including NVQ Level 2), GCE 'O'Level (including CSE Grade 1), Senior Certificate, BTEC	5	
(General), BEC (General))	
CSE (other than Grade 1)	6	
No formal qualification	7	
Other (write in)	8	

TEA

Q5a How old were you when you completed your continuous full-time education?

15 or under	1	Still at school	6
16	2	Still at college or university	7
17	3	Other (Write in)	8
18	4	(Don't know/Can't remember)	98
19 or over	5		

RECNTACT

Q6 Which of these descriptions applies to what you were doing last week, that is in the seven days ending last Sunday? **SHOWCARD**

IF ON HOLIDAY OR TEMPORARILY SICK ASK WHAT THEY ARE USUALLY DOING

Working full-time	1	Co to 060
Working part-time	2	Go to Q6a
Not working (seeking work)	3	
On a Government Training Scheme	4	
On ACE (Action for Community Employment)	5	
Retired	6	
In full-time education	7	Co to O7
Looking after the home	8	Go to Q7
Permanently sick or disabled	9	
Not working (and not seeking work)	10	
Caring for elderly or disabled person full-time	11	
Other (write in)	12	

RHOURSWK

Q6a How many hours a week do you normally work in your job?

TUNION

Q6b Are you currently a member of a trade union?

Yes	1	
No	2	Go to Q8
(Don't know)	8	

RJOBCHK

Q7 Can I just check, have you ever had a job?

Yes	1	
No	2	Go to Q15

IF 1 OR 2 AT Q6, OR CODE 1 AT Q7

Q8 Now I want to ask you about your (*last*) job. What (*is/was*) your job?

	WRITE IN JOB TITLE	
	What kind of work (<i>do/did</i>) you do most of the time? F RELEVANT: What materials/machinery (<i>do/did</i>) you use?	
V	What training or qualifications (are/were) needed for that job?	

REMPSEMP

Q11 Can I just check, (are/were) you...**READ OUT**...

an employee,.	1	Go to Q12
or, self-employed?	2	Go to O15

RMANFORE

Q12 Can I just check, (are/were) you...**READ OUT**...

a manager,	1	Ask Q12a	
A foreman or supervisor,	2	ASK Q12a	
or, neither?	3	Co to O12	
(Don't know)	8	Go to Q13	

RMANY

Q12a How many people (do/did) you manage or supervise?

ENTER NUMBER

RSECT

Q13 And (*do/did*) you work in the public, private or voluntary sector?

Public sector	1
Private sector	2
Voluntary/charity sector	3
(Don't know)	8

- Q14 a **If employee**: including yourself, how many people (*are/were*) employed at the place where you usually (*work/worked*) from?
 - b **If self employed**: How many employees (*do/did*) you have?

RNUMEMP IF EMPLOYEE			
Fewer than 10	1		
10-24	2		
25-99	3		
100-499	4		
500 or more	5		
(Don't know)	8		

RNUMSEMP			
IF SELF-EMPLOYED			
ENTER NUMBER			

CODE 00 IF NONE CODE 998 IF DK

ASK IF HAS LIVING PARTNER (CODES 2, 3 AT Q4) WIDOWS AND WIDOWERS GO TO Q15B AND ASK ABOUT LATE PARTNER OTHERS GO TO Q23

ECNACTS

Which of these descriptions applies to what your (wife/husband/partner) was doing last week, that is the seven days ending last Sunday?

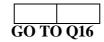
SHOWCARD

IF ON HOLIDAY OR TEMPORARILY SICK ASK WHAT THEY ARE USUALLY DOING

Working full-time	1	
· ·	2	Go to Q15a
Working part-time, at least 10 hours a week	2	
Not working (seeking work)	3	
On a Government Training Scheme	4	
On ACE (Action for Community Employment)	5	
Retired	6	
In full-time education		Go to Q15b
Looking after the home	8	
Permanently sick or disabled	9	
Not working (and not seeking work)	10	
Caring for elderly or disabled person full-time	11	
Other (write in)	12	

SHOURSWK

Q15a And how many hours a week does he/she work in his/her job?



SJOBCHK

Q15b Can I just check, has he/she ever had a job?

Yes	1	
No	2	Go to Q23

IF CODE 1 OR 2 AT Q15, OR CODE 1 AT Q15B

Q16 Now I want to ask you about your (wife's/husband's/partner's)(present/last) job. What (is/was) (his/her) job?

WRITE IN JOB TITLE		

What training or qualifications (are/were) needed for the	at job?
EMPSEMP Can I just check, (is/was)(she/he)READ OUT	
an employee	1 Go to Q20
or, self-employed?	2 Go to Q22b
MANFORE Can I just check, (is/was)(she/he)READ OUT a manager, A foreman or supervisor, or, neither? (Don't know)	1 2 3 8
Private sector Voluntary/charity sector	1 2 3
If employee: including your (wife/husband/part were) employed at the place where (he/she) usua If self employed: How many employees (does/d	ally (works/worked) from?
IF EMPLOYEE	IF SELF-EMPLOYED
Fewer than 10 1 ENTE	R NUMBER

3

4

5

CODE 00 IF NONE

CODE 998 IF DK

10-24 25-99

100-499

500 or more

(Don't know)

IF REFUSED AT Q14 OR Q14A IN COMMUNITY RELATIONS MODULE GO TO Q25

IF NO RELIGION AT Q14A IN COMMUNITY RELATIONS MODULE GO TO Q25 CHATTEND

Q23 Apart from special occasions such as weddings, funerals, baptisms and so on, how often nowadays do you attend services or meetings connected with your religion?

PROBE AS NECESSARY

Once a week or more	1
2 or 3 times a month	2
Once a month	3
Several times a year	4
Less frequently	5
Never	6
(Don't know)	8

IF MARRIED/LIVING AS MARRIED

RELIGSAM

Q24 Is your (husband/wife/partner) the same religion as you?

Yes, same religion	1
No, not same religion	2
No religion at all	3

SLFMXSCH

Q25 Did you ever attend a mixed or integrated school in Northern Ireland, that is, a school with fairly large numbers of <u>both</u> Catholic <u>and</u> Protestant children?

Yes	1	Please go to Q25a
No	2	Please go to Q26
(Don't know)	8	riease go to Q20

ASK IF CODE 1 AT Q25

FORMINT

Q25a Was this a formally integrated school or was it a school that was just fairly mixed?

Integrated school	1
School that was just fairly mixed	2
(Don't know)	8

CHDMXSCH

Q26 And has any child in your care ever attended a mixed or integrated school in Northern Ireland, with fairly large numbers of <u>both</u> Catholic <u>and</u> Protestants attending?

Yes	1
No	2
My children are not yet at school	3
Never had any children (in my care)	4
(Don't know)	8

CAREHOME

Q27 Some people have extra family responsibilities because they look after someone who's sick, disabled or elderly. May I check, is there anyone **living with you** who is sick, disabled or elderly whom you look after or give special help to (for example, a sick, disabled or elderly relative, wife, husband, partner, child, friend)?

Yes	1
No	2
(Don't know)	8

CARESEP

What about people **not living with you**, do you provide some regular service or help for any sick, disabled or elderly relative, friend or neighbour **not living with you**?

Yes	1
No	2
(Don't know)	8

DISAB

Q29 Do you have any long standing health problems or disabilities which limit what you can do at work, at home or in your leisure time?

LONG STANDING – means have had problem for 3 years or more or expect problem to last for 3 years or more.

Yes	1
No	2
(Don't know)	8

PERSINCM

Q30 What is your <u>personal</u> income before tax and national insurance contributions? Please just give me the number on the card.

SHOWCARD

INCLUDE ALL INCOME FROM EMPLOYMENT AND BENEFITS

Under £3,000 per year (less than £60 per week)	1
£3,000 - £3,999 per year (£60 - £80 per week)	2
£4,000 - £6,999 per year (£80 - £135 per week)	3
£7,000 - £9,999 per year (£135 - £195 per week)	4
£10,000 - £14,999 per year (£195 - £290 per week)	5
£15,000 - £19,999 per year (£290 - £385 per week)	6
£20,000 - £25,999 per year (£385 - £500 per week)	7
£26,000 - £29,999 per year (£500 - £580 per week)	8
£30,000 - £39,999 per year (£580 - £770 per week)	9
£40,000 + per year (£770+ per week)	10
I DO NOT WISH TO ANSWER THIS QUESTION	11
(Don't know)	98

IF NO OTHER ADULTS IN HHLD FORWARD WRITE CODE FROM PREVIOUS QUESTION

HHLDINCM

Q31 And what is the <u>total income of your household</u> from all sources before tax and national insurance contributions?

Please just give me the number on the card.

SHOW CARD

INCLUDE ALL INCOME FROM EMPLOYMENT AND BENEFITS

Under £3,000 per annum (less than £60 per week)	1
£3,000 - £3,999 per annum (£60 - £80 per week)	2
£4,000 - £6,999 per annum (£80 - £135 per week)	3
£7,000 - £9,999 per annum (£135 - £195 per week)	4
£10,000 - £14,999 per annum (£195 - £290 per week)	5
£15,000 - £19,999 per annum (£290 - £385 per week)	6
£20,000 - £25,999 per annum (£385 - £500 per week)	7
£26,000 - £29,999 per annum (£500 - £580 per week)	8
£30,000 - £39,999 per annum (£580 - £770 per week)	9
£40,000 + per annum (£770+ per week)	10
I DO NOT WISH TO ANSWER THIS QUESTION	11
(Don't know)	98

ORIENT

Q32 Can you tell me which of these best describes you? Please just give me the number on the card.

I am 'gay' or 'lesbian' (homosexual)	1
I am heterosexual or 'straight'	2
I am bi-sexual	3
Other (please specify)	4
I do not wish to answer this question	5

THANK YOU FOR COMPLETING THIS INTERVIEW.