



The ARK Ageing Programme invites you to a seminar

**“I imagine I can't do it so I won't do it...”- understanding older people's interaction with online public services**

By Irene Hardill AcSS, Professor of Public Policy and Director of the Northumbria Centre for Citizenship and Civil Society, Northumbria University.

**on Thursday 29 May 2014, at 4pm to 5.30pm**

**in Room 1/37 (First Floor)  
School of Sociology, Social Policy and Social Work, College Park  
Queen's University Belfast**

In this seminar, Irene will critically reflect on a recent study of the impact of egovernment in Ireland on the lives of older adults, drawing on in-depth qualitative work undertaken with older men and women in both the Republic of Ireland and Northern Ireland.

The seminar is free, but places must be booked in advance, by contacting Eileen Gray at [e.gray@qub.ac.uk](mailto:e.gray@qub.ac.uk) or 028 9097 5906

**Tea and coffee will be available**

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